



SALES & MARKETING BULLETIN

NEC

2024-057 NOVEMBER 13, 2024

Phase Out of UNIVERGE BX-series SBC, MP-series and OVOC

As you may be aware, NEC has recently announced its strategic decision to exit the on-premises Unified Communications (UC) business outside of Japan. This decision will impact various NEC products, including the UNIVERGE BX-series SBC, MP-series and OVOC portfolio (see [SAMB-DL61254771](#)).

We would like to inform you that, due to this decision, all new and add-on sales will end on December 31, 2024.

This marks the conclusion of a solution that has served our customers effectively for many years.

What this means to existing sites?

- NEC will continue supporting current NEC customers for the duration of their existing SWA Agreements.
- The UNIVERGE BX-series SBC, MP-series gateway, OVOC management application, and related accessories will be available until December 31, 2024.
- Current support under the SWA agreement will remain in effect. Sites with active SWA agreement will continue receiving support from NEC until the end of the existing SWA agreement.
- Renewals can be activated until March 31, 2025, with mandatory 12-month SWA.

Licences purchased before Jan 2025, but not activated yet

BX-series Licenses:

- Grace Period Change: Reduced from 3 months to 0 months effective January 1, 2025.
- Activation Deadline for New Systems: March 31, 2025.
- SWA Requirement: 12-month Software Assurance (SWA) is mandatory.

MP1288 & OVOC Licenses:

- Grace Period: Remains 3 months.
- Activation Deadline for New Systems: December 31, 2024.
- SWA Requirement: 12-month Software Assurance (SWA) is mandatory.

Licenses for Expanding Existing Systems:

- Activation Deadline: March 31, 2026, but only for systems with active SWA.

Summary

All relevant dates are summarized below.

Productline	EON/EOD	Last activation date new systems	Last renewal date	Last activation date expansions	EOS
BX-series SBC	1-Jan-25	31-Mar-25	31-Mar-25	31-Mar-26	31-Mar-26**
MP-series	1-Jan-25	n.a.	n.a.	n.a.	31-Mar-26
MP1288	1-Jan-25	31-Dec-24	31-Mar-25	31-Mar-26	31-Mar-26**
OVOC	1-Jan-25	31-Dec-24	31-Mar-25	31-Mar-26	31-Mar-26**

** Existing SWA Agreements ending after the indicated EOS date will still be honoured

Sincerely,
NEC Product Management